Committee(s):	Date(s):
Health and Wellbeing Board	30 September 2014
Subject:	Public
Safer City Partnership update	
Report of:	For Information
Assistant Director – Safer City Partnership, Town Clerks	

## Summary

This report is intended to update the Health and Wellbeing Board on the activities of the Safer City Partnership in relation to the Partnership Plan 2014/2015.

### Recommendation

The Health and Wellbeing Board is asked to note the contents of the report and any comments are welcomed.

## <u>Main Report</u>

### Background

- It is a statutory requirement for local authorities to have a 'Community Safety Partnership' under the Crime and Disorder Act 1998; the Safer City Partnership fulfils this function for the City of London Corporation. There is a requirement to have partnership plans, targets and action to address the issues highlighted in the plans. The Safer City Partnership Plan 2014 – 2017 states that the City of London enjoys low levels of crime in comparison to our neighbouring boroughs and highlights the importance of working in partnership to tackle crime to maintain a safe environment for people to live work and visit.
- 2. The Safer City Partnership (SCP) has recently been through a review and has started on a journey to implement the recommendations of that review, as reported to the Health and Wellbeing Board previously. Some of the general principles of the recommendations were to re-invigorate the Community Safety Team (CST) and re-establish capacity in the team by filling vacant posts. This process is now nearly complete and there is now a Community Safety Manager in post with a team of three Officers supporting.

- 3. Now with some capacity available within the CST progress is being made to develop action plans and targets to address issues highlighted as priorities within the SCP Plan 2014-17, attached in appendix 1 is a copy of the Partnership priority area targets and current performance.
- 4. The Community Safety Team is with working with partners both internally and externally to reduce crime within the City of London. The following is a summary of the work carried out from May until September 2014.

#### Anti-social behaviour

- 5. The Community Safety Team are liaising with the Pan London ASB Managers Group regarding the implementation of the New ASB Legislation due to go live in October 2014. An initial Stakeholder meeting was held with key services across the Corporation to discuss the New ASB Legislation, the differences and the implications set out in the statutory guidance is issued in by the Home Office in July 2014 - under sections 19, 32, 41, 56, 73 and 91 of the Anti-social Behaviour, Crime and Policing Act 2014 and replaces the draft guidance issued in October 2013. The guidance was written primarily for the police officers, council staff and social landlords who will use the new powers.
- 6. Part 1 of the Act looks at the new measures being introduced to give victims a greater say in the way their reports of anti-social behaviour are dealt with. Putting Victim's First: Introducing a Community Trigger and a Community Remedy.
- 7. Part 2 of the Act outlines the new and more effective powers covering areas of:
  - Early Intervention,
  - Civil Injunction,
  - Criminal Behaviour Order,
  - Dispersal Power,
  - Community Protection Notice
  - Public Space Protection Order
  - Closure Power
  - New Absolute Grounds for Possession
- 8. The Community Safety Team is working in partnership with the COLP in terms of researching the appropriate training. To date the training available has mainly focussed on Housing Injunctions.
- The Community Safety Team and COLP are working towards better coordination, case management and recording of reports of ASB. The Community Safety Team and COLP are meeting with the Met Police to understand the use of Community MARAC's in some London Boroughs.
- 10. The Community Safety Officers are producing a draft Community Trigger protocol as part of the initial planning stages of how to implement and manage a City of London Community Trigger Response.
- 11. Rough Sleepers was discussed at length due to the performance targets not being met and the group requested that the Rough Sleeper Strategy Group produce a progress report for the next meeting showing actions taken to improve

the position. It was noted that there was a bid for POCA (Proceeds of Crime Act) funding to deliver a programme of 'pop up hubs'. A meeting is in the diary with SCP/ CoLP to discuss funding.

#### Domestic Abuse

- 12. The Community Safety Team and the City of London Police held a planning meeting with CAADA to develop training for MARAC attendees promoting awareness in terms of Risk identification, risk management to safeguard victims, reduce repeat victimisation and Domestic Violence Homicides.
- 13. The Community Safety Manager is currently undertaking the role of the City of London MARAC Coordinator. This involves sharing information with MARAC Coordinators in London Boroughs. The Community Safety Manager will attend the Pan London MARAC. The Team are ensuring that the MARAC data is now being forwarded to CAADA.
- 14. The Community Safety Manager is working with the Head of Policy, Project and Programmes, within Community & Children's Services and carrying out a Local Strategic Review of Domestic Violence and Abuse services available to victims that present in the City of London. This includes City and None City Residents. The Community Safety Team Manager attends the COLP DA steering Group and contributed to the COLP DA Action Plan as per the HMIC recommendations. Each Police Force is required to have a DA Action Plan in place which will adhere to a National DA Action Plan. The Community Safety Manager in partnership with the COLP have completed actions updated the DA Forum Action Plan.
- 15. The Community Safety Team and City of London Police are working together on an ongoing DA Awareness Publicity Campaign Aims:
  - To highlight the Government's strategy to end violence against women and girls.
  - To raise the profile of the City of London Police's Public Protection Unit and the services it offers.
  - To showcase partnership working with the City of London Corporation and sharing of best practice.
- 16. There are several strands of publicity currently under development all of which will feed into each other.

HR Toolkit

17.A HR Toolkit is being developed to support HR Professionals which will provide information for business HR Departments in relation to male and female victims, highlighting identification, safe reporting routes, risk management.

The Hotel Forum Toolkit

18. This is a general toolkit with a specific focus on Crime and Community Safety issues. The Hotel Forum Toolkit is being developed by the Community Safety Team and the City of London Police. The toolkit will also include a number of factsheets providing direction in terms of Crime including DA, CSE, FGM, HBV, Stalking, Sexual Violence, ASB, Theft, and Substance and Alcohol Misuse and how best to deal with situations that may arise.

Behind Closed Doors Event 28 November 2014.

- 19. This is a partnership event supported by the Lord Mayor, targeted at Businesses, coordinated by the Community Safety Team, COLP and Victim Support.
  - To foster understanding of the responsibilities and duty of care employers have to employees in relation to abuse.
  - To show what abuse looks like, how it manifests in the workplace and how employers can manage it and support their staff who are victims of abuse.
  - To empower employers with the support they need to help victims to safely report abuse and understand the help that is there for them both immediately and longer term.
  - To remove myths and stereotypes and the impacts to industry around reputation, cost and the Health and Safety Act.
  - To highlight how managing abuse wrongly or positively can lead to different outcomes.

Wider DA Awareness Campaign.

20. All of the above will contribute to the wider publicity for use in Community settings and Outreach Work along with the White Ribbon Day, Christmas Campaign, and International Women's Day.

#### 21. Reducing Reoffending

- 22. This is on-going; the Community Safety Manager has been liaising with the COLP PPU unit who manage MAPPA for the City of London. One of the New Community Safety Officers will prioritise developing a IOM Strategy for the City of London.
- 23. Members of the Community Safety Team now attend a number of Police lead SARA problem solving meetings:
  - Cycle Theft
  - Vehicle Crime
  - PPO Panel
  - Violent Crime
  - Shoplifting
  - Violent Crime

#### Night Time Economy

- 24. The Community Safety Manager carried out Taxi Marshall Verification visits over 3 nights. Taxi Journey's commenced over the three nights ranged from 125 - 175 x Taxi Journeys. Each night there were approximately a further 30 people left queuing at 2am. This appeared to be a combination of drinkers and travellers via the late Stansted Express. The SCP supported the continuance of the Taxi Marshalling and asked for funding to be provided via POCA money.
- 25. The Community Safety Team is working in partnership with the Licensing Team regarding the "Safety Thirst "campaign and awards ceremony which will take place 8 October 2014.

- 26. In the future the CST will aim to attend joint visits to Licensed Premises with the Licensing Team to verify Safety Thirst and Licensing requirements are being adhered to.
- 27. The Team are working in partnership with the COLP regarding the "Christmas Campaign". This will include engaging with Licensed Premises around crimes associated with NTE during this period, including Acquisitive crimes such as Bag Theft, Pickpocketing, Taxi Touts, Sexual Violence, and alcohol related violent crimes.
- 28. The Community Safety Manager has met with the TFL Community Safety Manger to understand what the issues are for TFL and is working with COLP, BTP and TFL in terms of Liverpool Street Station and the surrounding area.

#### **Fraud and Economic Crimes**

29. The Community Safety Team has recently made links with Operation Broadway, a joint Trading Standards and City of London Police Operation tackling Fraud and Economic Crimes.

#### **Counter Terrorism**

30. The Community Safety Team will be meeting with COLP regarding the Contest Strategy and how this will be progressed. The Community Safety Team is working in partnership with the City of London Police in terms of the Prevent agenda and a coordination of the Home Office Wrap Training. The CST will be joining the COLP Prevent lead in community engagement events during Fresher's weeks.

#### Civil Disorder

31. The CST and Partnership are a supporting role to the CoLP for this priority.

#### Road Danger Reduction

- 32. The city introduced 20mph to most of the roads across the square mile on 20<sup>th</sup> July 2014. Initial feedback is that it has been well received. CoLP have been delivering a number of educational operations to drivers and will subsequently enforce the speed limits.
- 33. Generally the number of people who are killed or seriously injured (KSI) is showing a downward trend as can be seen by the data in the appendix 1.
- 34. The City is working with TfL to deliver the COLCS initiative (Construction, Logistics and Cycle Safety), developing processes within the industry to record, report and ultimately reduce Work Related Road Risk (WRRR). Work is in hand to deliver Safer Urban Driving training to drivers across the City Corporation and contractors such as our Waste contractor Amey, Highways contractor Riney with plans to engage Mitie through the City Surveyor's department and through the SCP the London Fire Brigade.
- 35. Other items raised at the SCP was ensuring that the City and partners had measures in place to address any issues that might arise relating to child sex exploitation in light of the media coverage of events at Rotherham. The Chairman has received a briefing note providing reassurance that there are no issues that

we are aware of currently and there is a robust protocol document published and in place.

36. The Chairman also asked partners ensure similar arrangements were in place relating to Human Trafficking.

**Appendix 1** SCP targets and performance

Doug Wilkinson MBA CMgr MCM Assistant Director Street Scene, Strategy & Safer City Partnership T: 0207 332 1471 E: doug.wilkinson@cityoflondon.gov.uk

# Appendix 1

# Safer City Partnership – Progress against Targets: 2014/15 Q1

Priority: Anti-Social Behaviour				
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:	
Proportion of new rough sleepers take up of No Second Night Out	70%	44.8% (Red)	ТВС	
To reduce the number of "205 clients." Defined as a group identified by the GLA as the most entrenched rough sleepers in the capital who remain rough sleeping by the end of March 2015.	0	13 (Amber)	13 (3 in the City) '205 Clients' remained rough sleeping at the end of 2014/15 Q1. Improving.	
No one new to rough sleeping on the streets will end up living on the streets	0	7 (Red)	<b>7</b> (out of 29) remained rough sleeping long enough to be deemed 'living on the streets' (Not currently improving).	
To reduce the number of ASB incidents compared to 2013- 14.	<295	<b>295</b> (Amber)	April – June 2013: 295 April – June 2014: 295 No Change	
To support the City of London Police measure: To ensure that 90% or more of crime victims and those reporting ASB are satisfied with the way police handled their case.	90%	<mark>88.9%</mark> (Amber)	24 out of 27 respondents satisfied, 2 dissatisfied, 1 neither satisfied nor dissatisfied.	

#### Priority: Anti-Social Behaviour

The Department of Community and Children's Services (DCCS), People's Division, Homeless Team have submitted a bid into the Safer City Partnership POCA fund to support the continuation of Pop Up Hubs (please see further below re Pop Up Hub numbers).

Establishing a challenge group to review and put in place action plans for ALL those living on the streets. This is in addition to normal contract monitoring and Task and Action monthly meetings. This Group is Chaired by Assistant Director People Department of Community & Children's Services and involves City Officers responsible for rough sleepers, St Mungo's Broadway and City of London Police. This group has met twice and is scheduled to meet at the end of September and will continue to meet bi monthly. As well as addressing individual case activity, the group is drawing strategic themes together and progressing them accordingly for example, addressing process / decision making issues with the Magistrates Court and mental health services.

There have been two new police interventions, Operation Fennell to address begging and, Operation Acton to address long term rough sleeping. Op Fennell has targeted over 130 individuals of which the courts have granted 22 Anti-Social Behaviour Orders. Op Acton is an enforcement operation to target long term rough sleepers to persuade them to accept accommodation. If they don't, they are given a ticket after three attempts and they will be arrested under the Vagrancy Act. This is a new operation and to date has worked with 8 individuals and 1 has accessed accommodation.

There have been joint shifts with ICE which will hopefully see a decline in EE nationals. 21 individuals have been seen by ICE – eight interviews took place on the streets, two have been served removal papers, 19 received MTR letters

There are ongoing monthly hotspot counts. This month the count was 22 (the lowest for 12 months during which period there was a high of 35)

Weekly analysis data of those who are new to the streets and to monitor who agrees to going to No second night (NSNO) out or B&B. The City has experienced an increase in rough sleepers refusing to attend NSNO or offers eg B&B or reconnection to country of origin. This weekly analysis of data will be continued in order to support improved accommodation and care planning arrangements.

There is ongoing support for the delivery of the Pop Up Hub model. To date there have been 9 Pop Up Hubs. 103 people have accessed the Hub, 31 engaged and took up accommodation, 10 reconnected to the country of origin, 26 were not seen again in the City and no record on CHAIN and, 16 have not come to notice over the last 6 months.

Personalisation – 32 City rough sleepers have accessed the project – 21 are in accommodation

Progress has continued in terms of the development of Lodge II. A number of gateway processes and planning permissions have been met and we are on course for the new provision to be available in January 2016

Priority: Domestic Abuse			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
DA Forum Action Plan COLP DA Action Plan City of London DA MARAC			The DA Forum meets quarterly and has a meaningful partnership action plan. The COLP as per the HMIC recommendations have developed a DA Action Plan to commence at the beginning of September 2014. The DA MARAC meets to manage the risk of City Residents who experience DA. The Community Safety Team and the PPU Vulnerable Victims Coordinator risk manage non city cases of DA for victims who initially present within the City of London.

Priority: Reducing Re-offending			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
Due to small numbers for the City, current Home Office measures for re-offending do not produce statistically significant results. Therefore for 2014/15 we will continue to report on the number of people on the PPO scheme and their progress.	N/A	N/A	7 PPOs on the scheme at 30/06/14: 3 Currently in prison (including on remand)4 On bail conditions (including on licence and ASBO) We will seek to build on the current PPO scheme to ensure our priority offenders are targeted and worked with to reduce offending.
Increase the number of violent offenders who are drug tested in 2013/14 compared to 2012/13. This target will continue through 2014/15.	>4	<mark>8</mark> (Green)	April-June 2013: 4 persons tested out of 49 arrested for Violence Against the Person [VAP] (8%). April-June 2014: <b>8</b> persons tested out of 55 arrested for VAP (14.5%)

Priority: Night time Economy			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
To support the City of London Police's measure: To reduce levels of victim-based violent crime compared to 2013/14.	<163	155 (Green)	April to June 2013: 163 victim based violent crimes recorded. April to June 2014: 155 victim based violent crimes recorded. Decrease of 8 offences (4.9%)
To support the City of London Police's measure: To reduce levels of victim-based acquisitive crime compared to 2013/14	<977	<b>871</b> (Green)	April to June 2013:977 victim based acquisitive recorded.April to June 2014:871 victim based acquisitive crimesCrimesrecorded.Decrease of 106 offences (10.8%)
To support the City of London Police measure: To actively promote, with partners, effective stewardship and crime prevention activities within licensed premises			Attendance at the COLP License and ASB partnership meetings. The Community Safety Team engagement with Licensed Premises. Safety Thirst event organisation for the 8 <sup>th</sup> October
Priority: Road Danger Reduction		<u>.</u>	4
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
Achieving a reduction in the number of killed or seriously injured (KSI's) of the baseline of 2004-2008 (49.4) figures by 50% by 2020 (24.7 three year rolling average)) (See CoL LIP 2011)	2013/14Q4 Q1 – 9.1 Q2 – 9.1 Q3 – 9.1 Q4 – 9.1	<u>7</u> - - -	2013/14 Q4 data are provisional. Comments: 2014/15 Q1 data are not yet available. Of the 2013/14 Q4 KSIs, all 7 are serious, none fatal.
Reduce the proportion of KSI's as a proportion of the total number of collisions. 2004-08 total collisions – 322.5 2004-08 KSI 49.4	<u>2013/14Q4</u> Ave 11.6% Q1 Q2	- <u>10.9%</u> - -	2013/14 Q4 data are provisional. Comments: 2014/15 Q1 data are not yet available.

15.3%	Q3 Q4	-	
Making the city more civilised and a more tolerant environment for all road users. Delivered by combination of environmental changes, enforcement and education, training and promotion.	To be developed	15 Children	For 2013/14 Cycle training - 132 persons trained, being 39 adults and 93 children Bikeability level 2 - 114 (22 adults and 92 children) Bikeability level 3 - 18 at (17 adults and 1 child). *Schools are engaged more actively from September*
Increase the number of cyclists - Measured by achieving an annual average of 62,800 cyclists by 2020. Annual Survey. (See CoL LIP 2011 p. 80)	2013/14 38 150	-	2014/15 Q1 Actual: 2012/13 Q3 actual: 28 360 (target for 2012/13 Q3 was 32 500). Comments: Next count to be conducted in October 2014 (2014/15 Q3).
Priority: Fraud And Economic Crime	-	-	
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
Operation Broadway is a joint initiative between the City of London Police and the Trading Standards department.			The Community Safety Team are developing links with Trading Standards and the COLP regarding Fraud and Economic Crime initially under operation Broadway.

Priority: Counter Terrorism			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
The Safer City Partnership will continue to support the City of London Police with existing sophisticated initiatives and with the development of new areas of work to address any emerging trends for countering terrorism.			Currently developing a hotel first response toolkit for front line staff that includes first response to terrorism. The Community Safety Team are working in close partnership with the COLP with the development of the Prevent Agenda.

Priority: Civil Disorder			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
To support the City of London Police's measure: To ensure that at least 90% of those surveyed are satisfied with the information received provided to them about large scale, pre-planned events, and with how those events were ultimately policed.	>90%	N/A	No events for April – June 2014. Future events to be included in satisfaction surveys will include: 1. Tour de France (July 14) 2. 350th Anniversary – Royal Marines (July 14) 3. Pre planned and spontaneous protests at the Central Criminal Court 4. Any other major protests 5. Smithfield Meat market Christmas campaign.

Delivery Group: Vehicle Crime Partnership			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
As at 29th July, the Vehicle Crime Partnership has been s, to be replaced by a Vehicle Crime SARA group (details tbc).			

Delivery Group: The City Hotel Forum			
Target:	2014/15 Q1 Target	2014/15 Q1 Actual	Comments:
To work with staff that manage hotels and offer them the help and advice available to them			The Community Safety Team are currently organising the next meeting for the hotel forum in October.

To involve hotel staff in the decision making process and encourage participation with the help of e-bulletins, monthly meetings and an information folder.	This is currently being developed by the Community Safety Team.
To offer practical support and training, for example, crime scene management – with the help of the City of London's Public Protection Unit and management of the night time economy.	Hotels and Licensed Premises, Business will be invited to the "Behind Closed Doors" event is due to take place 28 November 2014. Community Safety Team are working in partnership with the COLP and external partners.
To develop the network and communicate with its members on a regular basis.	The Community Safety Team are reinvigorating the Hotel Forum and organising the next meeting for the Hotel Forum in October. With the view of regular meetings being held.
Develop bespoke materials aimed to support those working within the Hotel sector who may need to respond to crime, ASB or other incidents.	Currently developing a Hotel Toolkit for front line staff on how to respond to Crime and ASB, including Theft, Sexual Violence, Prevent and Counter Terrorism, Substance Misuse, Domestic Abuse, FGM, Stalking, HBV, Human trafficking.